

Headquarters

12-18, Awaza 1-chome, Nishi-ku, Osaka 550-0011, Japan
Telephone:+81-6-6110-1560 Facsimile:+81-6-6110-1603

Chromatography Sales Dept., Chemical Specialties Div.

Telephone:+81-6-6110-1598 Facsimile:+81-6-6110-1612

November, 2017

Dear Valued Customer

We are pleased to inform you that Osaka Soda acquired Shiseido's chromatography business that was officially announced 29th August. This acquisition makes us the largest global supplier in this application and allow us to enhance service to customers by leveraging an existing market leading portfolio of products across a wider geographic scope.

The business transition is to be done at the end of November and Osaka Soda will be your new partner effectively since December 1, 2017, while having minimum impact on our existing business through sustainable and renewable service.

After December 1, 2017, please note that all your orders should be sent to Osaka-Soda Chromatography Dept. This is effective based on shipping date.

There are no immediate changes in any of our products, while there is some changes in our activities, process or relationships.

- All products, product names/codes, packing, MSDS, pricing etc, are unchanged.
- For normal business or emergencies, your contact points, offices, addressed, telephone numbers, etc. are changed to Osaka-Soda chromatography sales dept., Chemical specialties Div.
- Your ordering, delivery, and invoicing processed including payment are operated by Osaka-Soda as well.
- The label (the company logo) is changed according to the change of manufacture.



Our address and your new contact person:

Osaka-Soda CO., LTD. Chromatography Sales Dept., Chemical Specialties Div.

Address: 1-12-18, Awaza, Nishi-ku, Osaka 550-0011, JAPAN ,

Tel: +81-(0)6-6110-1598, FAX: +81-(0)6-6110-1612 e-mail: silica@osaka-soda.co.jp

For Sales issue: Katsuhiko Hosoi , For Order issue: Osamu Kosaka

We remain fully dedicated to supporting your needs and providing the highest level of value. This will continue to be our clear focus going forward. If you have any questions about this or any related business activity, please contact Osaka-Soda sales representative.